

Finding information about government-funded health and aged care services can be complex. Dementia Australia has a new way to identify and access dementia services.

This service has been made possible by funding from Western Sydney Primary Health Network.

Locations

Western Sydney: Blacktown, Cumberland, Parramatta and The Hills Shire

How to refer/register

Visit dementia.org.au/dementia-navigator-cald or call the National Dementia Helpline on **1800 100 500**. For language assistance call **131 450**.

About WSPHN

Western Sydney Primary Health Network (WSPHN) delivers support and education to primary care and works with key partners to progress the region's health system.



For more information visit dementia.org.au/dementia-navigator-cald or call

National Dementia Helpline
1800 100 500



For language assistance call **131 450**

Dementia Care Navigator

Dementia Australia is the national peak body and charity for people of all ages, living with all forms of dementia, their families and carers. Dementia Australia provides advocacy, support, education and information for the estimated 436,000 people living with dementia in Australia.



Connecting people who speak a language other than English to government-funded dementia care services and supports

Dementia Care Navigator

The Dementia Care Navigator is delivered by Dementia Australia. This service is designed to support people from culturally and linguistically diverse backgrounds to:

- learn about dementia and how to seek a diagnosis
- learn about government-funded dementia care services
- connect with service providers
- support people with dementia, their carers and family, to access services at all stages of a dementia journey.

The service is available to:

- people who primarily speak English as a second language
- people who are concerned about their memory
- people who are worried someone they know may have dementia
- people living with dementia, their carers and families.

The Dementia Care Navigator service is free and available to people living in Western Sydney. If you are a professional who supports people within the Western Sydney region, you can refer your clients to the service.



Benefits for professionals

Professionals can attend information sessions to gain knowledge in:

- how the Dementia Care Navigator service can support you to connect people living with dementia, their families and carers, people seeking diagnosis and worried about their memory with various service providers,
- the ways this service complements health care and aged care services by providing highly specialised and tailored support at the most complex points throughout your client's journey with My Aged Care, National Disability Insurance Scheme and other services,
- Dementia Australia's services and how we can support you and your clients.

Benefits for clients

- Group information sessions to help navigate government-funded (My Aged Care, National Disability Insurance Scheme) and other dementia support services.
- Ongoing one-on-one support in person, via phone and online.
- Expert and unbiased advice on what services to choose and how to engage with the providers.
- Access to translated resources and interpretation services.